Good evening everyone. The department for Culture, Media and Sport's library task force have a created a set of guidelines for Council's considering library changes. This document is supported by both central government, and the LGA, but so far B&NES Council have failed to meet <u>any</u> of the recommendations contained within it.

Councils should develop library services using 7 common design principles so they:

- 1. meet legal requirements
- 2. are shaped by **local** needs
- 3. focus on public benefit and deliver a high-quality user experience
- 4. make decisions informed by evidence, building on success
- 5. support delivery of consistent England-wide core offers
- 6. promote **partnership working**, innovation and enterprise
- 7. use public funds effectively and efficiently
- The current proposals represent a <u>significant reduction</u> to library services in <u>a pre-determined</u> integrated service format. No <u>lawful consultation</u> has been carried out.
- No user study has been carried out to ensure that services are <u>shaped by</u> <u>user need</u>. Instead Council Director Ian Savigar confirmed in August that user needs are not a factor in making the decision. Residents can have a say in the design, <u>after</u> the decision has been made.
- The focus is on helping the council achieve ad hoc efficiency savings arising from an overstaffed One Stop Shop, and the council's stated desire for bigger office space.
- The user experience will be lessened eg unqualified staff, up to half the space, no event room, cramped floor space and Lewis House, a building which falls well short of 21st Century design, safety & accessibility standards
- There is nothing to support the delivery of core offers
- Partners do not seem to have been consulted. The solution of co-location is way behind the best innovative solutions and enterprise Betsi will be talking about tonight.
- Wasting public funds. This is a <u>massive gamble</u> of up to £6.4m for spurious savings of up to £800k which the council have admitted <u>are merely a target</u> rather than a deliverable plan.
- There is <u>no evidence</u> other than wild claims about Keynsham providing colocation will work in Bath, when in fact Keynsham was all about improving the space, size, event room, and book-stock. Keynsham library is also tiny. Just 3k visits per month compared to Bath's 500,000 per year. What works in Keynsham <u>might</u> be applicable to Midsomer Norton but <u>not</u> Bath Central Library. We know of no example of a successful co-location where a busy city library has been halved and downgraded. Ian Savigar didn't know of one either. We need council to make evidence-based decisions.